Heartland | POS

PAX Image Upload Utility

This utility is for the purpose of uploading images to PAX devices we support.

Note:

- If you are connecting to the PAX through **Ethernet**, please make sure the computer using the app can talk to (or ping) the device.
- If you are connecting to the PAX through **Serial/USB**, please make sure the computer using the app has the appropriate drivers to communicate with the device.
- This utility will only work with the PAX Devices
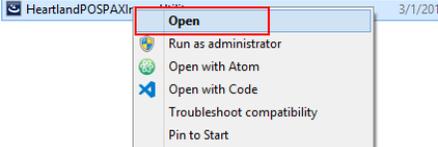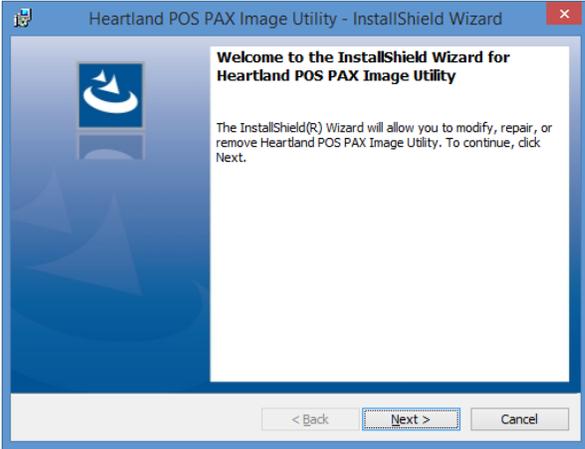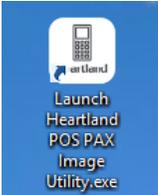
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Revision History

Document Version	Date	Author	Description of Changes
1.0	February 5, 2019	JC	Internal Release.
2.0	March 1, 2019	AN	Final draft changes.

How to install and run the image upload utility

This section will guide you through installing and running this application.

This PC > Downloads > PAX Name: HeartlandPOSPAXImageUtility.exe — Date modified 3/1/2019 7:57 PM — Type Application — Size 4,708 KB	1. Download the **HeartlandPOSPAXImageUtility.exe** installer.
HeartlandPOSPAXIm... Utility 3/1/201 Open Run as administrator Open with Atom Open with Code Troubleshoot compatibility Pin to Start	2. Right click the installer **HeartlandPOSPAXImageUtility.exe** file. 3. Select **Open** here**.**
Heartland POS PAX Image Utility - InstallShield Wizard Welcome to the InstallShield Wizard for Heartland POS PAX Image Utility The InstallShield(R) Wizard will allow you to modify, repair, or remove Heartland POS PAX Image Utility. To continue, click Next. < Back Next > Cancel	4. Press "Next" on this screen. Proceed with the install. Once the install is successfully completed. A shortcut will be placed on the Desktop.
Launch Heartland POS PAX Image Utility.exe	From Desktop, 5. Double Click the "Launch Heartland POS PAX Image Utility.exe" shortcut.

PAX Image Upload v1.0.0 [X] **Heartland | POS** **PAX Details** Device: S300 Connection type: ○ TCP/IP ● Serial/USB Baud Rate: ○ 9600 ● 115200 Com Port: 10 [Connect] **Image Upload** Image Interval: ————●———— 10 seconds Image 1: [ ] [X] [Browse] [Delete] Image 2: [ ] [X] [Browse] [Delete] Image 3: [ ] [X] [Browse] [Delete] [Clear All] Recommended Size: 240X220 [Restore Defaults] [Upload]	6. Now we are ready to configure the Upload utility.

Configuring the utility for your PAX Device

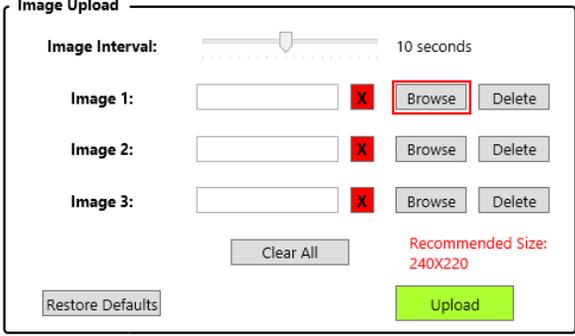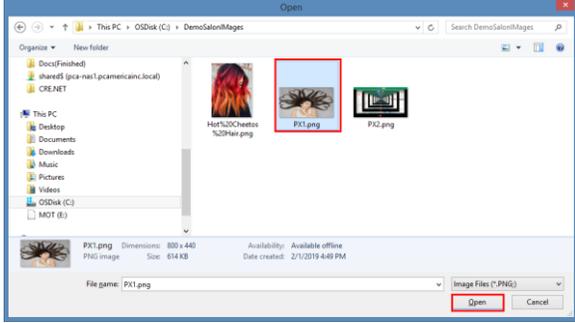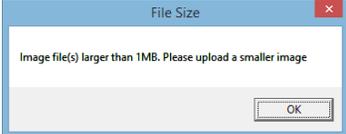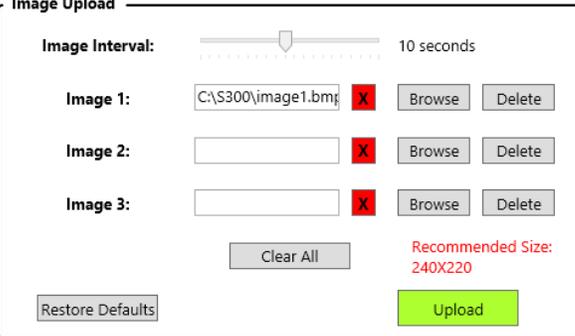This section, will guide through successfully connection to your PAX device.

|	
	1. Select **Device.** **PX series, S300 or the D210**
TCP/IP Selection **Serial/USB Selection** 	2. Select **Connection Type:** **TCP/IP:** Enter **the Device's IP address** Enter **Device's Port Number** **Default shown** **Serial/USB:** Enter **Baud Rate** Enter **Com Port Number** **Note: If using the USB cable or Serial to USB adapter, please install the correct driver.**
	3. Select **Connect** If the connection to the device is successful the button will change color to green.

Selecting Image to upload

This section, will guide you through uploading images to the PAX device.

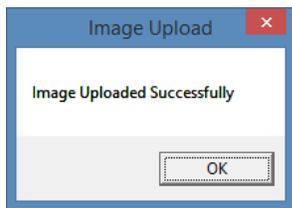**Note: Image Upload section can only be used when you have successful connection to the device.**

Note: PAX Devices only supports three images.

	1. Select **Browse,** To select the first Image. **Note:** Image(s) PX Series **must be in PNG files format.** S300 and D210 **must be in BMP file format.** **Note:** Above the Upload button, the **Recommended size** for the device is displayed.
	2. Select your image file Then select Open **Note: Image(s) must be less than 1MB**
	3. Path field is populated with image 1's location. 4. Repeat **steps 1-2**, select each image's browse button to select the image to upload.
	5. Once all image(s) are selected, Select the Upload button
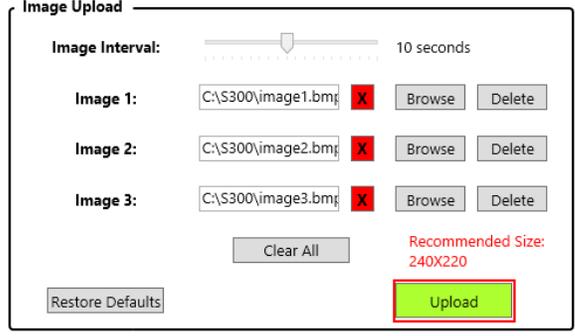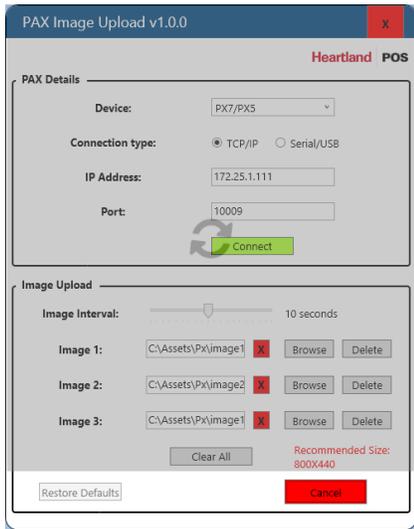
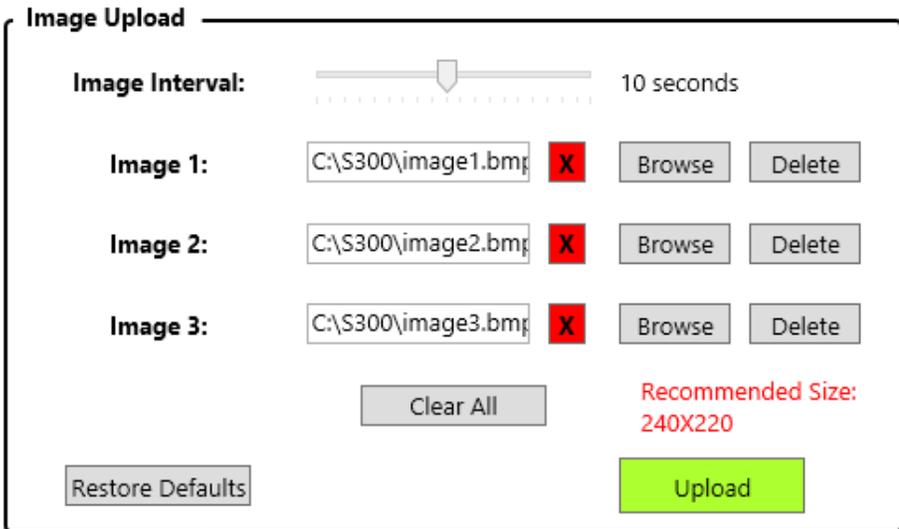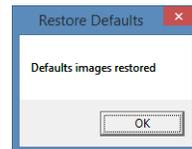|	
	6. While uploading the utility will take a few minutes to upload to the device. Note: Upload time is based on, connection type, size and number of images.
	7. Select **OK**
	Image Interval slider: Time an image is displayed. Slide to the right for more time and to the left for less time. Can use the arrow keys on the keyboard as well. Clears the current image selection Removes the image in the device. Clears all current image selections. Removes all images and uploads two default images. PAX and Heartland Images Click OK when done.

To exit,

Select the **red x** in the top right cover