

Heartland POS

Gateway/Integration	Processors Supported	Boarding Process	Compatible Product Applicaton	EMV Terminals	MSR Swipers
1 BridgePay	Chase, Credorax, CrossCheck, Dishout, Discover, ECard Systems, Elavon/Nova Infomation Systems, Factor4/Sparkbase, IntegraPay, Givex, Paymentech, First Data Omaha, ProfitStars, Heartland, Mercury, MerchantSolutions, Global Payments, Sterling, TSYS, Valutec, WorldPay (Vantiv) Gift - Valutec, SVS, Givex (GiveX - Chase Paymentech letter of Conveyance needed), Vantiv, Factor4/Sparkbase, and Heartland ***IF HEARTLAND GIFT IS USED, IT WILL COST THE MERCHANT DOUBLE *** Heartland gift w/ BridgePay must also use Heartland processing	1. Board through bridgepay boarding portal using the guide found on the knowledge portal 2. Enter Bridgepay credentials in the admin portal on the payment gateway page **Click for our BridgePay Merchant Boarding Doc**	Online Order - Weblink required CNP(Card Not Present) - Weblink required Sales/Adjust Auth/Capture Not Compatible : Scan to Pay, Skip the Line, Order Ahead	EMV is not supported through Bridgepay. You may have Bridgepay MSR's for backup if using EMV from another configuration. <i>If the merchant will be using EMV, you will NOT be able to select BridgePay as the Gift Provider.</i>	Bridgepay Encrypted ID Tech UniMag II Bridgepay is only supported via MSR. Gift cards must be processed through the BridgePay MSR.
2 Heartland Direct Integrations	Heartland (Secure Submit) Gift- Heartland Gift	1. After you have recieved the Heartland credentials they will be entered respectively in each field per their configuration. 2. The Admin Portal, Payment Gateway fields associated to the Heartland Direct integration are: Online Settings, Heartland Settings and Heartland Gift Settings.	Kiosk, Online Ordering, Virtual Gift, Scan to Pay, Skip the Line, Order Ahead	PAX S300, PAX D-210, PAX S920, PAX A920	Monetary or BridgePay required for a Credit Card processing with an MSR. Heartland Gift you can manually key in gift card entry OR an Unencrypted MSR is needed.
3 Monetary	First Data (Tip-Adjust Not supported)*, Heartland, Monetary, TSYS, Vantiv Integrated Payments(Mercury)	1.Navigate to the Admin Portal 2.Select the Merchant's Account 3.Go to Location Setup->Payment Gateway->Select Gateway Type->Monetary 4.Fill out the boarding form and save IF boarding Monetary contact directly for boarding. 5. Within 24 - 48 hrs. you will recieve the public and secret keys to input in the payment gateway.	POS KIOSK: Swipes only Online Ordering Scan to Pay, Skip the Line, Order Ahead Sale/Adjust	Ingenico iPP320, Requires - Trancloud Hub, ISMP4 for wireless EMV (Cannot mix wired and wireless terminals)	Monetary Encrypted ID Tech UniMag II
4 PAX	First Data(Tip-Adjust Not supported)*, Heartland, Monetary, TSYS(Summit), Vantiv Integrated Payments(Mercury)	<i>The PAX can be ordered through Salesforce for the smoothest experience. The RM can also order a PAX to be provisioned.</i> PAXes boarded with Heartland processing may only be order through Salesforce, all other processors will need to be boarded via other means such as an ISO.	POS Sale/Adjust Gift Kiosk † NOT COMPATIBLE - Scan to Pay and Skip The Line - unless a gateway is used. Heartland processing and Gift can be completed via the PAX integration with a supported PAX terminal. Monetary is the best path to be used for Online in addition Monetary also supports all app features. Heartland processing has a direct integration for Online Ordering independently. There is also a separate direct integration for Heartland Gift.	PAX S300, PAX D-210, PAX S920, PAX A920	Gateway needed for MSR compatibility. The MSR may be used in tandem with the PAX.
5 Monetary - Trancloud Hub (EMV)	Heartland, First Data (Tip-Adjust Not supported)*, Vantiv, TSYS	1.Navigate to the Admin website 2.Select the Merchant's Account 3.Go to Location Setup->Payment Gateway->Select Gateway Type->Monetary 4.Enter the number of EMV terminals This device will be ordered by Monetary for the merchant and shipped to the supplied address in the boarding form. One TranCloud device supports up to 50 pin pads on the same network.	POS Online Sale/Adjust Compatible with MB Gift Skip the Line Scan to Pay Order Ahead Monetary is the only gateway that will support mobile payments through the consumer app.	Ingenico iPP320 Trancloud Hub is required for EMV	Monetary Encrypted ID Tech UniMag II

† Bridgepay can be boarded for online only. To support the features (Scan to Pay, Skip the Line, Order Ahead) the Monetary gateway must be used.

^ Tips can initially be added but cannot adjusted after, a void payment would need to be done to adjust the tip.

Notes-

Sales/Adjust- Can do tips as long as performed prior to batch. Does not have to enter tip to batch.

Auth/Cap - A tip must be entered for the transaction to batch.

Batch times are configured at the gateway, processor or EMV device level.

The Processor Configurator Tool will help you make a selection with supported options.

https://forms.logiforms.com/formdata/user_forms/64909_2821621/364882/page1.html?cachebust=3034

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