

Star mCPrint-3 Printer Setup

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Overview

This document will cover setting up a Star mcPrint-3 printer to work with Heartland Restaurant.

Required Equipment

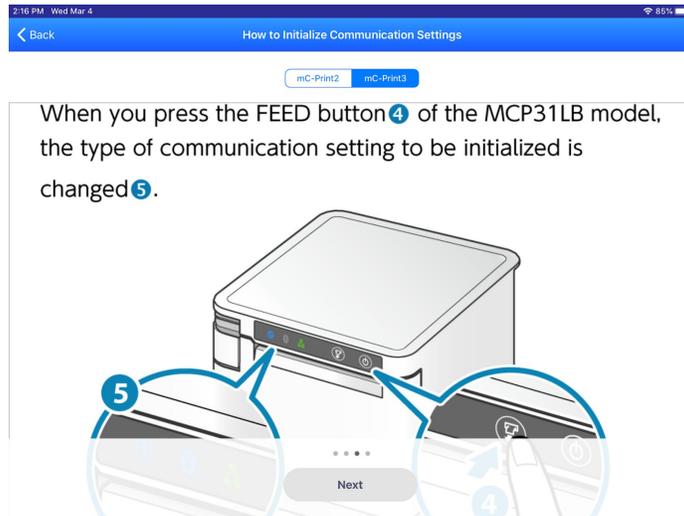
- **Star mC-Print-3 Printer**
 - While there are many printers that can utilize a WiFi interface, Heartland Restaurant only supports some of these printers. Heartland Restaurant DOES NOT support BlueTooth printing. Please see the printers on our Certified Equipment list [here](#).
 - **IMPORTANT:** This document assumes you are using a printer found on our Certified Equipment list.
- **Supported iPad**
- **mC-Print Utility App (Star)**
 - If you use **Control Scan** Network Equipment you can only use the App on the **Back Office** network.
- **Ethernet Cable**
 - This can aid with connecting to the printer for initial setup.

Configuring the Printer Using the mc-Print Utility

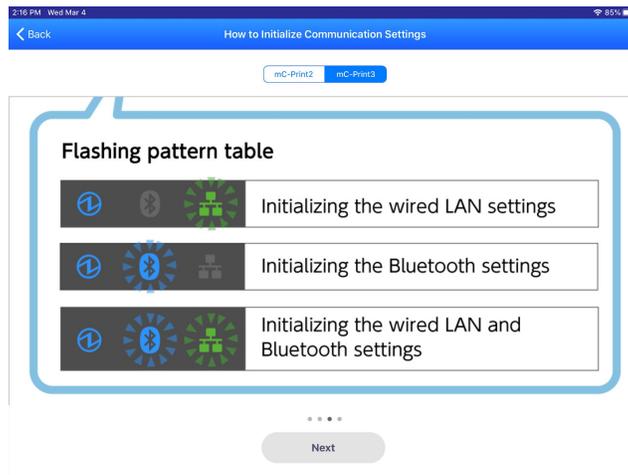
Getting Started

1. Install and open the **mC-Print Utility App** on a Device that is on the same **SSID** you intend to set the printer up on.
2. Once the app is opened you will see this screen:

3. Select **Start Guide (Initial Settings)**
4. Scroll to the bottom & select **How to Initialize Communication Settings.**

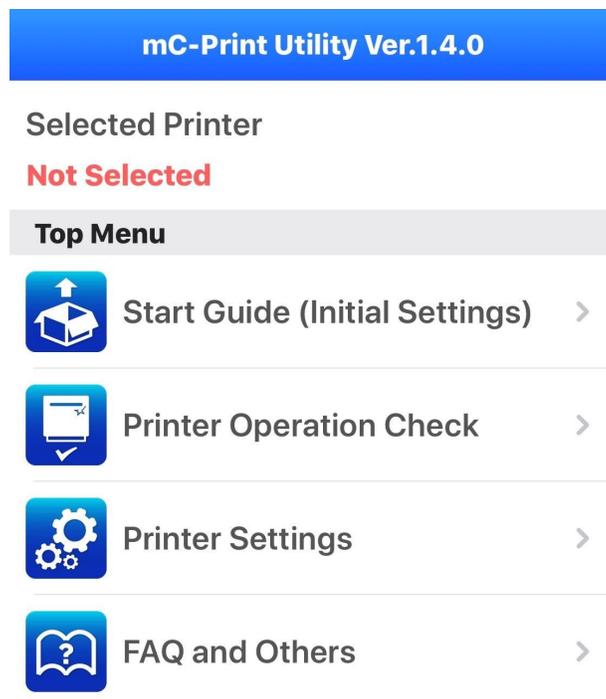


- Based on the flashing pattern of the icons will determine the type of communication setting. Select the **Wired LAN** settings



- When the LED is changed to the desired communication setting mode (Wired LAN), hold down the FEED button to execute initialization of communication settings. Click **back to the menu** in the app.

10. Press **Selected Printer**



11. You should see the printer there to select. Click it & confirm the check on the right appears.

12. Once the Printer is connected in the app successfully, you will see this screen.

Additional Setup Settings - Network Settings

13. From the menu above, you can go into **Printer Settings**. From there you will have access to **Network Settings & Firmware Update** (Firmware Update is not required, but could assist if there are issues with configuration).

14. If **Network Settings** is selected you will see this page below. You will have access to set the static IP address or turn on DHCP. You have the ability to set additional **Detail Settings** for the printer. Set the settings as desired & select **Apply** in the bottom right. There is also an option to reset to **Factory Default** at the bottom left.

Additional Setup Settings - Firmware Update

15. If **Firmware Update** is selected after step 13, & an update is available you will see the screen below. Select **Update** to begin the **Firmware Update** process.

16. If **Cancel** was selected in error, select the firmware update, ensure the check is present, & hit **Update** at the bottom right.

17. While the firmware is being updated you will see this screen below.

18. On the printer the power indicator light will flash from blue to red repeatedly, increasing speed as the update progresses.



19. Once the update is successfully installed you will see this message in the app & the power indicator on the printer will show solid blue again.

