Genius for Restaurants - Limitations - All Platforms

Category	Limitation	Platforms in Scope	Handheld 2.0	Handheld 2.5	XC23 + Payment Terminal	XC23 + Reader (Moby Puck)	iPad (V2) + Payment Terminal	ELO
API & External Ordering	COMO integration	Handheld NG, XC23 NG, iPad NG	Limited Release	Limited Release	Limited Release	Limited Release	Limited Release	Limited Release
API & External Ordering	PMS Integration	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Resolved	Resolved	Resolved	Resolved
API & External Ordering	Surveillance IP Integration	XC23 NG, iPad NG	Will Not Support	Will Not Support	Unimplemented	Unimplemented	Unimplemented	Unimplemented
General Site Requirements	Fixed Amount Taxes (Canada Only) [1]	XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
General Site Requirements	Canadian Taxes	Handheld NG, XC23 NG	Will Not Support	Will Not Support	Unimplemented	Will Not Support	Unimplemented	Will Not Support
General Site Requirements	Server checkout (EOD)	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Resolved	Resolved	Resolved	Resolved
Ordering	Price-embedded & Weight-embedded barcodes	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Resolved	Resolved	Resolved	Resolved
Ordering	CFD: Prompt for receipt selection without Moby	XC23 NG, iPad NG	Resolved	Resolved	Resolved	Resolved	Unimplemented	Resolved
Ordering	Menu Images - Full Size Display on POS	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Hardware	Kiosk using PayApp [2]	XC23 NG, iPad NG	Will Not Support	Will Not Support	Resolved	Resolved	Resolved	Resolved
Hardware	Buzzer Support (Cash Drawer)	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Hardware	External Keyboards	XC23 NG	Will Not Support	Will Not Support	Unimplemented	Unimplemented	Will Not Support	Unimplemented
Hardware	Kitchen Prints on USB Receipt Printer	XC23 NG	Will Not Support	Will Not Support	Resolved	Resolved	Will Not Support	Resolved
Hardware	USB Receipt Printer	XC23 NG	Will Not Support	Will Not Support	Resolved	Resolved	Will Not Support	Resolved
Hardware	Camera Support: Clock-in/out Photos	Handheld NG, XC23 NG, iPad NG	Will Not Support	Resolved	Limited Release	Limited Release	Resolved	Resolved
Manager	Socket Server Priority [3]	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Manager	Dark Mode	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Manager	User Cards (MSR)	XC23 NG, Handheld NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Will Not Support	Will Not Support
Ordering	Weighted Item Measurements with scale	XC23 NG, iPad NG	Will Not Support	Will Not Support	Resolved	Resolved	Limited Release	Resolved
Ordering	Scanned rewards & scanned loyalty membership cards	Handheld NG, XC23 NG, iPad NG	Resolved	Resolved	Unimplemented	Unimplemented	Resolved	Resolved
Ordering	Map Display & Driving Directions	XC23 NG, iPad NG	Will Not Support	Will Not Support	Resolved	Resolved	Resolved	Resolved

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Ordering	Delivery Fees on Manually Entered Orders	Handheld NG, XC23 NG, iPad NG	Resolved	Resolved	Resolved	Resolved	Resolved	Resolved
General Site Requirements	Request Screenshots from the Admin Portal	Handheld NG, XC23 NG, iPad NG	Resolved	Resolved	Resolved	Resolved	Resolved	Will Not Support
Payment Configuration	Gift Cards: Scan QR Code [4]	Handheld NG, XC23 NG, iPad NG	Resolved	Resolved	Unimplemented	Unimplemented	Resolved	Resolved
Payment Configuration	Surcharge - Heartland Processing [5]	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Store and Forward	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Pay-at-the-Table (PAX)	XC23 NG, iPad NG	Will Not Support	Will Not Support	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Datacap Direct Support [6]		Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Debit Tip Payout Apportions (Canada only)	XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Gift Cards: Converted Gift cards (via **swipe**)	Handheld NG, XC23 NG, iPad NG	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	Gift Cards: 3rd Party (Valuetech..)		Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented	Unimplemented
Payment Configuration	PAX Payment Terminal Support	iPad NG, XC23 NG	Will Not Support	Will Not Support	Unimplemented	Will Not Support	Resolved	Will Not Support