

# Heartland Restaurant Essentials Getting Started Guide

## Network Best Practices

1. Network credentials
  - a. SSID (Should not include spaces or special characters. They are known to cause issues).
  - b. Network password
  - c. Wifi password
  - d. Have your network engineer or ISP available or contact information for questioning if needed.
2. When using Wifi ensure you have even coverage throughout your location with both 2.4ghz and 5ghz (do not use shared wifi unless you own it and control the usage).
3. Suggested minimum for internet is **10Mbps download 2Mbps upload**
4. If connecting equipment via ethernet, make sure your Router and/or switch has enough open connections to accept the number of units you plan on installing
5. When using a mix of Wifi and Ethernet connection ensure both are on the same network