

How to Update the Firmware of a Wisecube

1. Download and install the [firmware update file](#) to your Android device.

2. Allow permissions to the following:

- File
- Phone Calls
- Photos & Audio Access
- Bluetooth Radio (**required**)

3. Start the Update Process

- After installing the app, tap the 3 dots in the upper right corner of the screen.
- Select **Start Connection**, then **Bluetooth**.
- The device will display the Wisecube serial number (starting with CHB) in a popup. Confirm that the serial number on the screen matches the serial number of the Wisecube being updated, then select the serial number on the screen. This will open a new popup. Select **Pair**.
- When the Wisecube and Android Pair/Sync, the Android screen will display the Wisecube device information. Use this device information to determine if your Wisecube needs to be updated.
- If the current **Firmware** version is *1.00.00.14* or *1.00.00.19*, the Wisecube needs to be updated.
- Tap the 3 dots in the upper righthand corner, then select **OTA** from the menu. A new set of menu options will appear on the top portion of the Android screen.
- In this menu, select **Device Info**. From the information displayed, confirm that the Wisecube still has a battery level of at least 50%. If the battery level is less than 50%, plug in the device before proceeding.
- From the menu on the top portion of the screen (gray boxes), find and select **Set Target Version**.
- A new popup will appear on the screen. Select the top line; this will open an onscreen keyboard; and back out the current information and replace it with **1.00.00.22**, and then **Confirm**.
- When you see a **Success** message on the screen, return to the menu on the top portion of the screen (gray boxes). Scroll and select **Remote Firmware Update**.
- From the popup, select **Main Processor** to begin the firmware update. Once the firmware update has completed, the Wisecube will restart.
- When restarted, confirm that the update was successful. To confirm, tap the 3 dots in the upper right corner of the screen, then select **OTA**, then select **Device Info**.
- When the device information appears, find the Firmware Version line to confirm the Wisecube is no longer on version 1.00.00.22.